



**EMERGENCY RENTAL
RELIEF PROGRAM**
BERGENCOUNTYCARES.ORG

Brought to you by
Bergen County Executive Jim Tedesco &
The Board of County Commissioners



RETURNING APPLICANTS

**** Due to the overwhelming number of applications, there is a delay in application processing. Applications are processed in the order they are received from oldest to newest. The ERAP review team is working diligently to get all applications processed as quickly as possible. ****

I have received rental assistance from your program in the past, can I apply for more?

At this time the County is **not** offering additional assistance to anyone who has already received funding as we are trying to work through and fund first time applicants. If funding remains at the end of the program, we will contact past applicants with instructions on how to apply. Please **DO NOT** put in additional applications as they will be denied. Additional funding is not guaranteed.

My application has been reading “UNDER REVIEW” for an extended period of time, what needs to be done to move my application along?

If your application is stuck in a hold pattern it most likely has to do with the applicant being non-compliant to request for information. Please search your email (including spam and junk folders) for an email from BergenCountyCaresAward@co.bergen.nj.us. You may also email the program to find out your status. Please be aware if you application is on hold the reviewer will not be able to get back to it immediately, as additional information may be required depending on how long the application has been sitting.

How much funding am I allowed to receive?

Applicants can receive **UP TO** 15 months of rental & utility arrears or **UP TO** 12 months of rental arrears and 3 months prospective rent (utilities are not paid prospectively). Prospective rent is only granted in cases where there is a consistent ability not to pay. If the landlords' rental ledgers display full months payment of rents for current months, prospective rent will not be granted. Funding is awarded for base rent only based on the rental ledger provided by the landlord. Please note that our program only covers base rent and gas and electric utilities, any fees accumulated for the non-payment of rent or utilities are the responsibility of the application to pay.



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I have submitted my application, but it has not reached review yet, will the County provide me a letter to stop the eviction process?

The County will only provide a letter in cases where the application has been fully reviewed and a determination of Award or Denied granted. Since a determination of award cannot be made until the application is fully approved, the County cannot provide a letter as it may provide inaccurate information on whether or not an application qualifies. If you need proof of submission you can return to your portal and print out the screen where it states, the application was submitted.

I have submitted all my required documentation, but my landlord refuses to participate. What else can I do?

Please contact the County ERAP review team via email at BergenCountyCaresAward@co.bergen.nj.us explaining your situation. The team will attempt to reach out to the landlord and get involvement. If your application is fully approved, we can also provide you a letter to bring to court explaining you have been approved but the landlord will not participate. Landlord participation is required as our program only makes direct payments to the landlord.