ACCESSIBLE SERVICES

- Lift Service available
- Service animals and portable oxygen tanks are permitted.

No Service:

New Year’s Day
Martin Luther King’s Birthday
President’s Day
Good Friday
Memorial Day
Independence Day
Labor Day
Columbus Day
Election Day
Veteran’s Day
Thanksgiving Day
Day after Thanksgiving Day
Christmas Day

BERGEN COUNTY COMMUNITY TRANSPORTATION

CONTACT INFORMATION

Phone: (201)-368-5955 (Ext: 1)
Email: BCTransitconnect@co.bergen.nj.us
Fax: (201)-845-4683

Non-Discrimination policy

The county of Bergen is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin as protected by title VI of Civil Rights Act of 1964, as amended. Any person who believes that they have individually, or as a member of any specific class of persons been subjected to discrimination on the basis of race, color, or national origin, may file a complaint in writing to Bergen County Community Transportation. To file a complaint, or for more information on Bergen County Community Transportation’s obligations under Title VI write to: 178 Essex street, Lodi, NJ 07644 or call Joseph Cinque at (201)-336-3391. Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint under Title VI. A complaint must be filed within 180 days of the alleged discrimination. Bergen County management, and all supervisors and employees share direct responsibility for carrying out Bergen County’s commitment to Title VI and ADA. Bergen County Community Transportation ensures accountability in this commitment, and supports all parts of the organization in meeting their respective Title VI and ADA obligations. Bergen County Transportation Department coordinates internally with all appropriate offices in the investigation of complaints of discrimination, and takes a lead role in responding to requests for information about Bergen County civil rights obligations and operations.

The Transit Connector service is partially funded through a grant from the Federal Transit Administration (FTA) in conjunction with the North Jersey Transportation Planning Authority.

BERGEN COUNTY

SERVING THE GENERAL PUBLIC
MONDAY-FRIDAY
7 AM-7 PM

TRANSPORT CONNECTOR

A DEVIATED ROUTE SERVICE

HACKENSACK
# FIRST SHUTTLE STARTS AT 7:15 AM (NORTH BOUND)

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<th>ESSEX ST. STATION</th>
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<th>TRANSIT BUS STATION</th>
<th>ANDERSON ST.</th>
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To schedule a deviated route call (201)-368-5955 (Ext: 1). Route deviation is available to all passengers; the bus can deviate 2 blocks from the route. Requests must be put in 24 hours prior to trip.

Look for the distinctive “Transit Connector” signs on the route which are located by NJ Transit Bus Stops.