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NJMVC Adds More Online Services

Additional Vehicle Registrations Now Included in Online Offerings

TRENTON – The New Jersey Motor Vehicle Commission today announced it has added to its growing offering of web-based transactions, expanding the types of vehicles eligible for online registration renewals and replacements.

The additional vehicle registration categories range from four-year commercial trailers to commuter vans and ATVs. A <u>full list</u> is available at <u>NJMVC.gov</u>.

"We recognize that extended agency closures to help mitigate the spread of COVID-19 have caused a hardship for many of our customers," said MVC Chief Administrator Sue Fulton. "While these closures are necessary to protect the health and safety of our customers and employees, the Commission has worked diligently on multiple fronts to offset these hardships, including the addition of key online services."

Just last month, the MVC announced online renewal options for two Commercial Registration codes: Code 11 for commercial trucks and tractors, and Code 16 for aggregate haulers in an effort to keep critical supply chains moving during this public health emergency.

The latest addition of vehicle categories announced today means another 50,000-plus transactions can now be accomplished online.

This new service comes on top of a set of ambitious online processes the MVC created ahead of the launch of **REAL ID** last spring, where most driver license and motor vehicle

registration renewals and replacements were added to reduce the volume of customer foot traffic in agencies. Customers can also change their address online.

The MVC has been accelerating its addition of online services and other electronic means for doing business since the initial COVID-19 shutdown of public operations in March.

The Commission is also assisting eligible drivers with restoring suspended licenses by using email instead of phone or in-person interactions. Drivers who have been notified of suspension for failure to maintain insurance may get more information by emailing UM.info@mvc.nj.gov. Other drivers who believe they are eligible for restoration should email suspension.info@mvc.nj.gov.

Fulton said the MVC continues to review other transactions with the aim of reducing required in-person interactions for the present time and when public operations resume. "We want to steer as many of our customers away from the agencies and onto our website as we can, without sacrificing the critical fraud protections in place to safeguard their identity and property," she said. "We continue to make progress, including the additions we're announcing today to our web-based services."

Fulton previously <u>extended by Administrative Order</u> license and registration expiration dates. However, she cautioned drivers not to wait to complete transactions if they don't have to.

"The next renewal date doesn't change, so customers don't save money by waiting," Fulton said. "And we're expecting a huge influx of renewal transactions online when the extensions do run out. If you're up for renewal, and you can pay the fee, you should get it done now and avoid potentially lengthy wait times."

Customers should visit NJMVC.gov for the latest updates and news.

