



**BERGEN COUNTY HEALTH CARE CENTER**

*A distinguished reputation for quality care.*

September 17, 2021

Dear BCHCC family,

- Currently, all residents have transferred to other Nursing Homes and have settled in.
- Personal Needs Allowance – The PNA account at the BCHCC will be closed out and a check will be sent to the new facility. Any EIP (stimulus) money will need to be addressed separately. Please call Clara Williams to confirm both the PNA amount and the EIP amount and the method of disbursement for the EIP money.
- For copies of resident records please contact Gayle Ferrarini at (201) 750-8312 who is coordinating this.
- Health Premium are being paid for the month of August and through the month in which the resident is transitioning.
- Medicaid Cost Share – The Cost Share / Patient Liability is determined by the Bergen County Board of Social Services and will remain the same at the new facility until the next Medicaid Redetermination Application is complete. Patient Liability payments are to be made to the Health Care Center if the resident is in this facility on the first of the month.
- Social Security Administration – If the Health Care Center is Representative Payee or receives Social Security payments via direct deposit, the Business Office will notify the Social Security Administration, in writing, of the resident's new address and request that direct deposits to the Health Care Center's account terminate. The receiving facility will also notify Social Security Administration and will need to provide their bank information for direct deposit.

*MISSION: Bergen County Health Care Center is committed to providing individualized, exceptional and compassionate services to our residents, nurturing mind, body and spirit to support optimum quality of life and independence.*

- All mail received for a resident who has transferred to another facility, will be handled according to the mail preference form currently on file. If the Business Office was handling the mail, please advise, in writing, how the mail should be handled after your loved one is transferred.

Sincerely,

Harvey Silberstein, Administrator     Diane Holzberg, Acting DON

*MISSION: Bergen County Health Care Center is committed to providing individualized, exceptional and compassionate services to our residents, nurturing mind, body and spirit to support optimum quality of life and independence.*