



BERGEN COUNTY HEALTH CARE CENTER

A distinguished reputation for quality care.

August 27, 2021

Dear BCHCC family,

- ❖ Please be advised that a BCHCC employee has tested positive for COVID-19. This employee last worked on Wednesday, August 18 and is now home. All residents and staff are now being tested twice a week. In person visitation is on hold.
- ❖ Currently, some residents have already transferred from the Bergen County Health Care Center to their new homes. Gayle has arranged for a Courier service to pick up the resident's belongings and an ambulance transports the resident to their new home.
- ❖ There are currently three open cottages, Rosewood, Meadow Green and Berryfield. There may be a need to consolidate cottages in the future, possibly beginning September 1st. Families will be notified prior to any consolidation.
- ❖ In person, window and virtual visits continue at the Health Care Center.
- ❖ Health Premium will be paid for the month of August and through the month in which the resident is transitioning.
- ❖ Finding a New Home – Please contact Brenda Armprister or Gayle Ferrarini to discuss finding a new home for your loved one. The Health Care Center has a working relationship with many facilities and Brenda and/or Gayle can assist with providing you with names and phone numbers of facilities to call for admission information. It is important to begin the process so that you may find a facility that meets your standard for care and location convenience. Questions may also be sent to HCCtransition@co.bergen.nj.us
- ❖ Personal Needs Allowance – The PNA account at the BCHCC will be closed out and a check will be sent to the new facility. Any EIP (stimulus) money will

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need to be addressed separately. Please call Clara Williams to confirm both the PNA amount and the EIP amount and the method of disbursement for the EIP money.

- ❖ Medicaid Cost Share – The Cost Share / Patient Liability is determined by the Bergen County Board of Social Services and will remain the same at the new facility until the next Medicaid Redetermination Application is complete. Patient Liability payments are to be made to the Health Care Center if the resident is in this facility on the first of the month.
- ❖ Social Security Administration – If the Health Care Center is Representative Payee or receives Social Security payments via direct deposit, the Business Office will notify the Social Security Administration, in writing, of the resident's new address and request that direct deposits to the Health Care Center's account terminate. The receiving facility will also notify Social Security Administration and will need to provide their bank information for direct deposit.
- ❖ Medication will not go with the resident. Medication lists were sent to the receiving facilities as part of the admission review process and will be supplied by the receiving facility.
- ❖ All mail received for a resident who has transferred to another facility, will be handled according to the mail preference form currently on file. If the Business Office was handling the mail, please advise, in writing, how the mail should be handled after your loved one is transferred.

Please remember that issues specific to a resident should be directed to the cottage staff or Harvey and Diane. They can be reached at 201-750-8310 or email us at hsilberstein@co.bergen.nj.us or Diane (acting DON) at dholzberg@co.bergen.nj.us . Please visit our website at <https://www.co.bergen.nj.us/health-care-center> and view our food menus, activity calendar and outbreak plan.

Sincerely,

Harvey Silberstein, Administrator Diane Holzberg, Acting DON

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