



BERGEN COUNTY HEALTH CARE CENTER

A distinguished reputation for quality care.

August 6, 2021

Dear BCHCC family,

- Due to the Delta Variant and an increase in Covid-19 cases, Dr. Ko, Infectious Disease Specialist, has instituted testing two times per week for all unvaccinated staff. All staff are screened daily upon the start of their shift and continue to wear mask and all other appropriate Protective Personal Equipment as warranted and maintain social distancing.
- Nine residents will be transferred this week to a facility in Woodcliff Lake. The transfers are scheduled by the receiving facility. Storage containers have been provided to the residents for packing their belongings and an inventory sheet will be provided to the new facility and the original maintained at HCC. Residents will travel via Ambulette and a courier service will deliver their belongings. If the resident is able, family may transport to the new facility.
- Any wheelchair, walker or canes that is currently used by the resident will be transferred with the resident to the receiving facility. It will be determined how the walkers and/or canes will be sent to the new facility.
- As residents continue to transfer to new homes, three cottages may be condensed into one or two.
- Both residents and family members will forge new relationships at the new homes. The staff at the Health Care Center will be available to offer a listening ear or to assist smoothing out any bumps in the road during the transition process.
- If cable service is paid for by the resident's family, the family assumes responsibility for notifying cable of service cancellation and for the return of cable boxes and remote controls.

MISSION: Bergen County Health Care Center is committed to providing individualized, exceptional and compassionate services to our residents, nurturing mind, body and spirit to support optimum quality of life and independence.

- If cable service is paid for by the BCHCC, we will assume responsibility for the return of the cable box and remote control, but the family assumes responsibility for service cancellation. The HCC does not have the authority to cancel service. The date due on the invoice will determine if the invoice is paid prior to transition. Please contact Clara Williams directly to discuss the payment timeframe at 201-750-8320 or via email at cwilliams@co.bergen.nj.us for account information.
- The PNA account at the BCHCC will be closed out and a check will be sent to the new facility. Any EIP (stimulus) money will need to be addressed separately. Again, please call Clara Williams to confirm both the PNA amount and the EIP amount and the method of disbursement for the EIP money.
- Medication **will not** go with the resident. Medication lists were sent to the receiving facilities as part of the admission review process and will be supplied by the receiving facility.
- All mail received for a resident who has transferred to another facility, will be handled according to the mail preference form currently on file.
- All families are welcome on the Monday night Family Circle Calls. Families should feel free to call at any time with updates on their loved one.

Please remember that issues specific to a resident should be directed to the cottage staff or Harvey and Diane. They can be reached at 201-750-8310 or email us at hsilberstein@co.bergen.nj.us or Diane (acting DON) at dholzberg@co.bergen.nj.us . Please visit our website at <https://www.co.bergen.nj.us/health-care-center> and view our food menus, activity calendar and outbreak plan.

Sincerely,

Harvey Silberstein, Administrator Diane Holzberg, Acting DON

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