



BERGEN COUNTY HEALTH CARE CENTER

A distinguished reputation for quality care.

July 30, 2021

Dear BCHCC family,

- ❖ Family/Resident Town Hall Meetings were held both in person and via Zoom. Information was provided about the reasons for our closing and the plans the County has for making the transition of residents to another facility, as smooth as possible. Our Social Worker, Brenda is serving as a facilitator to provide information about choosing the right nursing home for residents. Her extension here is 8318 and she is ready to assist you with the important selection decision. The high quality of care that we offer will continue uninterrupted as we navigate our way through the final months.
- ❖ Covid-19 testing continues for all unvaccinated staff. All staff are screened daily upon the start of their shift. As there is a rise in cases due to the Delta Variant, staff and visitors must continue to wear mask and all other appropriate Protective Personal Equipment as warranted and maintain social distancing.
- ❖ Visiting continues in the Chapel, outdoor near resident windows and via Skype. The visiting time may be extended based on number of visits scheduled for the day. Please contact Activities/Recreation to schedule your visit.
- ❖ Another haircut day will be scheduled based on resident survey response. Only haircuts are being offered at this time.
- ❖ There is a new greeting on the HCC Main Number (201-750-8310) directing anyone seeking information on the closure to www.co.bergen.nj.us/health-care-center Questions may be emailed to hcctransition@co.bergen.nj.us
- ❖ The psychologist was in house twice last week meeting with residents regarding their emotional needs after learning about the closure. Staff are paying close attention to the residents for any changes in their affect. We will help our residents get through this transition.

MISSION: Bergen County Health Care Center is committed to providing individualized, exceptional and compassionate services to our residents, nurturing mind, body and spirit to support optimum quality of life and independence.

- ❖ The Business Office will continue to assist family members with Medicaid Redetermination Applications so Medicaid eligibility remains in place and financial information is current for the receiving facility. Please feel free to contact Carol-Anne at 201-750-8313 if you have questions about a Medicaid Redetermination Application.

Please remember that issues specific to a resident should be directed to the cottage staff or Harvey and Diane. They can be reached at 201-750-8310 or email us at hsilberstein@co.bergen.nj.us or Diane (acting DON) at dholzberg@co.bergen.nj.us . Please visit our website at <https://www.co.bergen.nj.us/health-care-center> and view our food menus, activity calendar and outbreak plan.

Sincerely,

Harvey Silberstein, Administrator Diane Holzberg, Acting DON

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