



BERGEN COUNTY HEALTH CARE CENTER  
*A distinguished reputation for quality care.*

April 16, 2021

Dear BCHCC family,

One of the most rewarding features of life at the BCHCC is the feeling of being one large family living and working together. We get to know each other and develop meaningful relationships. Our Nursing staff, in particular, becomes a cohesive team as they care for our residents. The head of this team, our Director of Nursing Violeta Arcilla has played a critical role in leading and molding our nursing department. Under her, the facility provides the fine care that you expect of us. She was a dedicated, knowledgeable Director for whom quality care of our residents was at the center of her life. While on a leave of absence we learned of her passing. Our sympathies are extended to her family. As her legacy, we are committed to continue to provide the outstanding care that she worked so hard to ensure. During her leave, Diane Holzberg has served and will continue as our acting DON.

- ❖ Outdoor family visitation has resumed. Meadowgreen and Berryfield residents can receive outdoor in person visits. Rosewood outdoor visits will resume next Tuesday, April 26<sup>th</sup>. Visits for all cottages take place on Tuesday, Thursday, Saturday and Sunday. We also continue to provide window and Skype visits. All visits can be arranged through our activity department. Please call and schedule your appointment.
- ❖ COVID-19 Testing of staff continues twice a week as a result of the high positivity rates in the County. All results have been negative. Testing of residents will only take place as needed.
- ❖ All necessary Personal Protective Equipment is provided to us by the Bergen County.
- ❖ Installations of an Aera Max Pro air quality control system, using Hepa and activated charcoal filters, is continuing. It reduces the presence of airborne germs, allergens and odors.

*MISSION: Bergen County Health Care Center is committed to providing individualized, exceptional and compassionate services to our residents, nurturing mind, body and spirit to support optimum quality of life and independence.*

❖ Virtual Family Circle visits with the Administration take place Monday evenings at 7:00PM. E-mail invitations go out on Fridays.

Please remember that issues specific to a resident should be directed to the cottage staff or Harvey and Diane. They can be reached at 201-750-8310 or email us at [hsilberstein@co.bergen.nj.us](mailto:hsilberstein@co.bergen.nj.us) or Diane (acting DON) at [dholzberg@co.bergen.nj.us](mailto:dholzberg@co.bergen.nj.us) . Please visit our website at <https://www.co.bergen.nj.us/health-care-center> and view our food menus, activity calendar and outbreak plan.

Sincerely,

Harvey Silberstein, Administrator     Diane Holzberg, Acting DON

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